

Sample RN care coordinator performance dashboard

MetroHealth System

Volume and ACO metrics for care coordinator					
Metrics	July	August	September	Year to date	Month to date
Volume metrics					
Unique patient volume	245	230	227	950	22
Outreach encounter volume	301	297	280	2,010	22
Select ACO metrics					
A1C poor control	27%	33%	27%	27%	27%
Diabetes eye exam	66%	58%	55%	63%	62%
Colorectal cancer screening	84%	78%	80%	81%	80%
Breast cancer screening	87%	87%	90%	89%	89%
HTN controlling high blood pressure	72%	75%	70%	69%	70%
Statin therapy	88%	87%	87%	89%	89%
Remaining ACO metrics					
Falls screening	98%	95%	98%	98%	98%
IVD ¹	95%	88%	88%	82%	82%
Depression remission at 12 months	0%	0%	17%	20%	17%
Flu immunization	58%	59%	57%	57%	52%
BMI screening and follow-up plan	98%	97%	99%	99%	99%
Tobacco use: Screening and cessation intervention	98%	99%	98%	99%	98%
Depression screening	89%	95%	92%	91%	90%
Influenza immunization (current season)	59%	57%	52%	39%	38%

1) In Vitro Diagnostic to detect infection.

Source: Population Health Advisor interviews and analysis.